

What We Collect:

Types of Personal Data Collected from *Customers*

- ❖ Personal Identification information including:
 - Name, NRIC, Passport Number
 - Photographs & Videos taken at events
 - Closed Circuit Television (CCTV) footages of Walk-in Customers
 - Voice logger recordings for Debt Collection services
- ❖ Business Contact information which may include personal data such as:
 - Residential/Mailing Address (which may be the registered address of businesses)
 - Email Address (which may be the personal email address of business owners)
 - Phone Number (which may be personal mobile number of businesses)
 - Fax Number (which may be home fax number of businesses)
- ❖ Other information to carry out business transactions for the sale of our products and services including:
 - Credit Card Details

Types of Personal Data Collected from *Employees*

- ❖ Personal Identification information including:
 - Name, NRIC, Passport Number
 - Citizenship
 - Photographs & Videos taken at events
 - Closed Circuit Television (CCTV) footages for monitoring purposes
 - Voice logger recordings for quality and monitoring purposes
- ❖ Contact Information which may include personal data such as:
 - Residential/Mailing Address
 - Email Address
 - Home Phone Number & Mobile Number
- ❖ Other information for employee evaluation and administrative matters including:
 - Academic Qualifications
 - Medical History
 - Employment Records
 - Affiliations to Memberships, Interests & Preferences
 - Bank Details
 - Spouse Information

Types of Personal Data Collected from *Vendors*

- ❖ Personal Identification information including:
 - Name, NRIC
- ❖ Contact Information which may include personal data such as:
 - Email Address
 - Home Phone Number & Mobile Number